

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Northgate Crossing MUD 1

TX1013077

_____ had a water well(s) that tested positive for *E. coli*.

E. coli bacteria were found in the water supply on (Date) 11/30/2021. These bacteria can make you sick, and are a particular concern for infants, young children and people with weakened immune systems.

WHAT SHOULD I DO? WHAT DOES THIS MEAN?

Fecal indicators are microbes whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

Corrective action: (List what is currently being done to remedy the problem)

The sample that tested positive for *E. coli* was taken from the raw water sample point on the water well, before the water is treated with disinfectant. This sample is not indicative of water in the distribution system that supplies water to each customer, which was and continues to be properly treated. The affected water well has been taken out of service and thoroughly sanitized. It will remain out of service until retesting indicates the *E. coli* is no longer present.

We anticipate resolving the problem within (estimated time frame) 48 hours.
For more information, please contact (name of PWS contact) Inframark Customer Service
at (phone number) (281) 398-8211 or (mailing address of contact)
2002 W Grand Pkwy N, Suite 100, Katy, TX 77449.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

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